



## **Purchasing Policy**

To shop with us you MUST BE OVER 18. We sell adult-oriented products aimed at an adult only clientele. By using our website and ordering our products you are confirming (and are solely responsible for confirming) that you are at least 18 years of age.

Making an order using the Cryptid website constitutes an offer to purchase goods from Cryptid Pleasures, there's no formal contract for those goods until we accept the order, which you will receive confirmation of by email. Its your responsibility to make sure your email address is correct, working and that you have access to it.

You assume the risk of any consequences for contact message or operational failures.

## **Pricing**

The price of goods sold on the Cryptid Pleasures website are always as quoted with the product listing unless we have made an error on our part, in which case we will let you know as soon as possible and enquire whether or not you want to go ahead with the order. If we don't hear back from you, we will assume you don't want to continue the order, so we'll cancel and refund the order in full to the paying account.

The price for shipping and delivery may be added to the price of the product, this charge will be visible and added at the checkout page.

## **Shipping**

We will deliver any purchased goods to the address provided at the point of ordering.

We make it regular practice to dispatch items in within a week, usually 3-7 days within ordering. However, the postal services we use may take longer to deliver



depending on the season and situation, so we advise allowing a maximum of 30 days for delivery.

Custom or made-to-order items, when available, may take between 6-8 weeks to manufacture, depending on stock levels. This period may become longer during a backlog of orders.

As a commercial company we reserve the right to deliver to any other addresses other than the billing address, including re-shipping facilities and addresses that we have been made aware to be problematic. Most of the time there will be no problem delivering to an alternate delivery address you provide to us. If we suspect that a customer is trying to get around our policies by using a re-shipping centre, the order will be cancelled and refunded.

